

# IDEAL *Engines*

**Suppliers of quality Japanese light vehicle engines, gearboxes & cylinder heads**

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## **Warranty Conditions:**

All warranty periods start on the invoice date of purchase and finish at the end of the period specified depending on the type of unit purchased.

All Warranties are non transferable , warranty is available only to the original purchaser of the unit.

If you need to make a claim for any reason please contact us by either phone or in e-mail at Admin@idealengines.co.uk as soon as possible. Let us know of the problem you are having and one of our salespeople will advise you on what should be done. Ideal Engines will not be held responsible for any claims unless this procedure is followed.

For engines the warranty covers the engine block, cylinder head and all internal components. The warranty does not cover the water pump, diesel pump, timing components or any other components that happen to be affixed to the unit.

### **Ideal Engines Standard Warranty**

The Ideal Engines Platinum Warranty covers any mechanical faults on the unit supplied

The Ideal Engines Standard Warranty does not cover labour, hire cars or claims of consequential loss.

The unit must be used as a direct replacement for the same unit without any unauthorised modifications and to the manufacturer's specifications.

Heat tabs come fitted to our standard reconditioned engines. If the heat tabs are tampered with at all or they indicate the engine was overheated then the warranty will be void.

If the unit is delivered with a timing belt installed, a new timing belt must be fitted. The belts that come on our units are there only for testing purposes and if not changed at the time of installation will void the warranty.

The addition of aftermarket "high performance" parts will void your warranty.

In order for a Warranty claim to be made you will need:

- to contact us via e-mail or telephone to let us know of the problem
- have a claim form sent to you by e-mail
- fill out and return the claim form to us for review
- once claim is reviewed (normally within 48 hours) one of our staff will contact you to inform you of what has been authorised

All warranty claims are dealt with on an individual basis as every car is different and every claim has different factors that must be taken into consideration. We try to handle claims as quickly as possible striving to have all completed within 14 days from the day of being notified of a fault.

Your statutory rights are not affected, this warranty applies to the UK only