

IDEAL

ENGINES & GEARBOXES

SUPPLIERS OF QUALITY LIGHT VEHICLE ENGINES, GEARBOXES & CYLINDER HEADS

Qualview Ltd T/A Ideal Engines
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Registered in England: 07486146

Terms and Conditions

Dispatch:

Standard UK delivery time is between 2 and 5 days. Deliveries to other parts of the country vary up to 7 days. Overseas orders may take considerably longer.

We cannot be held responsible for unforeseen delays by the courier ie: bad weather

Exchange Units

All Ideal Engines stock is sold on exchange basis, you are charged a surcharge at the point of purchase equal to what it would cost to purchase replacement "core" unit if your exchange is not returned to us. This surcharge will be refunded to you minus the collection fee unless you arrange a courier to return the unit to us of your own accord. If you do choose to return the unit without us having to arrange the courier for you then you will be entitled to a refund of the full surcharge amount.

All exchange units must be returned to us in a serviceable state. All major components must be present and in serviceable form including:

- Cylinder head (complete with cams, valves, tappets and cam carriers)
- Engine block (complete with connecting rods, pistons, main bearing caps)
- Crankshaft
- Unit must be assembled

Any unit returned to us in pieces will be considered unserviceable and incomplete and will be ineligible for any portion of the surcharge refund

Eligible surcharge refunds will be done within 7 days of the unit being returned to our premises.

Returns

If a unit is sent wrongly we will arrange collection of the wrong unit at no cost to you.

If a unit is ordered incorrectly and returned for a refund or replacement with the proper unit then the cost of the courier will be paid by the customer along with the original delivery charge, And a 25% restocking fee.

If a unit is found to be defective then we will arrange collection of the defective unit at no cost to you.

Visit our website at www.IdealEngines.co.uk